

JULY 2018

**QUALIFICATIONS & PROFESSIONAL DEVELOPMENT TRAINING**

- 1974 Academic Scholarship, Secondary School
- 1983 Diploma of Remedial Massage - St George College of Alternative Therapies
- 1984 Bachelor of Applied Science in Occupational Therapy- University of Sydney
- 1987 Professional Certificate in Lower Limb Amputations – ACRM, RSSH, University of NSW
- 1990 Master's Applied Science - University of Sydney, 2 years only. (Work commitments)
- 1996 Qualified Assessor & Accreditation Aust. Standards 9001/2 (Manufacture & Equipment)
- 2007 Professional Certificate in Accessible Buildings (Access) – Independent Living Centre
- 2012 Driver Re-trainer Qualification Registration No. 0912310
- 2013 Driver Re-trainer, Heavy Duty. Homebush
- 2013 Professional Certificate in Accessible Buildings (Access) – Independent Living Centre
- 2014 Goal Setting: SMARTAR - Workcover
- 2015 Post Graduate Certificate in PRPP Cognitive Assessment Tool – University Sydney
- 2016 Post Graduate Certificate in PRPP Interventions – University of Sydney
- 2016 Post Graduate Certificate in Upper Limb Assessments: University of Sydney
- 2018 FIMS and Wee-Fims Accredited until July 2020: University Wollongong

**NB.** Susan Dinley has completed over 200 additional professional OT industry courses.

**AWARDS**

- Nominated for NSW 2013 Woman of the Year Award
- Recognised by Worldwide Who's Who for Excellence in Occupational Therapy Consultation Services 2012
- Nominated for Telstra Business Woman of the Year 2012
- Honorary Member of the International Biographical Centre (IBC), Cambridge, Leading Health Professionals of the World 2011
- Winner of the National Continuous Improvement Award 2001/2002 (via DVA)
- State Health Award 1993

*Award nominations were from independent bodies, unrelated to ABC Rehab.*

## MEMBERSHIPS: Current

- Australian Association of Occupational Therapists (since 1986)
- Occupational Therapy Board of Australia Certificate of Registration
- AHPRA Registered
- WFOT, since 1986
- Manufacturing Accreditation Australia: 9001 & 9002
- Honorary member for Clearing House, University of NSW (2008-2018)
- Honorary member NSW Occupational Therapy Association's consultancy team to NSW State Health
- Membership ILC - Independent Living Centre NSW, 1986 to 2018
- Honorary member of NSW OTA consultancy team to Enable and LTCS from September 2007.
- Honorary member of National MMD Project: 2017
- Member of Private Practice Interest Group (Balmain), from 2009 to 2012
- Member of Medico-Legal Interest Group (Concord), from 2013 and VP.
- Honorary consultant to Australian HM&MS (with Sandi Lightfoot) and NDIS home modification procedures (Lee David)
- Member (associate) of ACCESS.

## MEMBERSHIPS: Former

- Accredited Occupational Therapist with Association of Occupational Therapists NSW from 2001 to 2012.
- Former Registration SA, Qld, WA and NT, 2001 to 2012
- Former member of Neurology Interest Group, 1984 to 1989
- Former Member of NSW Occupational Therapist Managers Group, 1989 to 1995
- Former member NSW Private Practice Group, 1995 to 2001.
- Former Member of Standards Australia: Equipment, 1997 to 2006
- Former research member for Chapparo/Ranka in development of perceptual testing: 1983 to 1989
- Former research member for Marrosszeky: FIMS development from 1983 to 1995 (RSSH & St George Hospital)
- Former research member for FIM, Barthel, Australian ADL Index, RSSH and St George Hospital 1984 to 1995.
- Former research member of EBP, UWS, 2004 to 2006. Funding from NSW MAA.
- Former adviser of NSW OTA Sub-committee for development of casemix costing, DRGs, future funding strategies 1989 to 1995, 2001 to 2004
- Former adviser of NSW OTA Sub-committee for development of professional frameworks and research strategies: 1986 to 1999.

## PAID CONTRACTS

- Dept Veterans' Affairs from 1995: State and National review adviser: Equipment & Home Modifications from 2000 to 2004, 2008 to 2012, 2012 to 2018
- DOHR: from 2010 to 2014: National Adviser to RCFs regarding care.
- ICARE (LTCS): from 2007: Major Home Modifications Adviser, Paediatric to Aged Care. Dispute Assessor for Home Modifications and General in NSW Parliament House
- Insurance Companies: Major Home Modifications and medico-legals
- Workcover & Comcare: Major Home Modifications and medico-legals
- TAC: Panel list for Major Home Modifications and case management
- DVA's R&C: Wheelchair prescriptions, driving, home modifications, in addition to AAT court presentation etc
- DVA: 'National Treasure' assessor and dispute assessor for catastrophic clientele.
- Used as a media assessor for DVA when there is a dispute.
- NDIA: National Home Modification Dispute Assessor from 2015 in AAT courts
- SIRA Dispute assessor from 2017 (new program for MAA)

## PROFESSIONAL EMPLOYMENT/ CONTRACTED EXPERIENCE

*Susan Dinley is the Principal and Director of ABC Rehab and Access Capabilities, and consults to:*

<b>SIRA, NSW MAA</b>	2017	<ul style="list-style-type: none"> <li>• Dispute Assessor</li> </ul>
<b>Department of Veterans' Affairs and Department of Defence (MCRS/SRCA)</b>	1995 - Current	<ul style="list-style-type: none"> <li>• National Equipment protocols; National Modification protocols</li> <li>• National Best Practice Standards</li> <li>• Statistical Analysis Development</li> <li>• Clinical disorders inc. PTSD, Veterans, War widows</li> <li>• Presentations</li> <li>• Auditing suppliers and service providers</li> </ul>
<b>NDIS</b>	2014 - Current	<ul style="list-style-type: none"> <li>• Disputes and AAT court appearances</li> </ul>
<b>ICare</b>	2007- Current	<ul style="list-style-type: none"> <li>• Environmental assessor, treating Occupational Therapist</li> </ul>
<b>Honorary Consultant</b>	1993- Current	<ul style="list-style-type: none"> <li>• Dept. Of Health: CRAGS, Gosford and Blue Mts Hospital</li> </ul>
<b>Dept. Of Housing</b>	1993 - Current	<ul style="list-style-type: none"> <li>• Assessments of suitability of domicile</li> </ul>
<b>Legal Profession</b>	1993 - Current	<ul style="list-style-type: none"> <li>• OT assessments for Compulsory Third Party, Public Liability, Family Law Court (District &amp; Supreme), Workers Compensation and Negligence, Negligent Suits, Disability Discrimination and Access; Medical Negligence.</li> </ul>
<b>Community</b>	1993 - Current	<ul style="list-style-type: none"> <li>• Private referrals, Residential Care Facilities etc</li> </ul>
<b>Builders/Architects</b>	1993 - Current	<ul style="list-style-type: none"> <li>• Designing for the Disabled</li> </ul>
<b>Guardianship Board</b>	1995 - 2011	<ul style="list-style-type: none"> <li>• Occupational Therapy assessments to establish level of independence in the community</li> </ul>
<b>CTP Panel</b>	2008 - 2010	<ul style="list-style-type: none"> <li>• Case Manager / Occupational Therapist</li> </ul>
<b>Dept of DADAC</b>	1993 - 2010	<ul style="list-style-type: none"> <li>• Attendant care assessments for the severely disabled</li> </ul>
<b>Monarch Group Pty Ltd</b>	1995 - 2001	<ul style="list-style-type: none"> <li>• QA &amp; OH&amp;S</li> </ul>
<b>St George Hospital</b>	1989 -1995**	<ul style="list-style-type: none"> <li>• OT Director &amp; Assistant Director of Allied Health</li> </ul>
<b>RSSH</b>	1984 -1989*	<ul style="list-style-type: none"> <li>• Neurology, Community, Grade 1, 2, Lecturer, Consultant</li> </ul>

## PUBLICATIONS

*Susan Dinley has written articles, handbooks and manuals for numerous organizations.*

<b>WFOT:</b> "Fast Tracking Fractured Neck of Femur Patients at RSSH" Handbook, 1990, 1994, Abstract Publication
<b>Australian Occupational Therapy Journal:</b> "An Open & Shut Case". <i>Volume 31, NO 2, p 74.</i> Program for physically disabled patients
<b>ACRM:</b> "Functional Outcome Measures of the Lower Limb Amputees, St George Hospital" Abstract Publication
<b>ISPO:</b> "Functional Outcome Measures of the Lower Limb Amputees, St George Hospital" Abstract Publication
<b>NSW Health:</b> "Hip Replacement" for Mt Druitt Hospital (Consultant Only).
<b>NRMA:</b>

"Get Your Motor Running", Open Road, May 2002, Pg 47
<b>NSW Health:</b> "Functional Assessment Determining Early Onset of Dementia" 1992 "Knee Replacement: A Patient's Guide". 1993 "Customer Satisfaction Survey Of Dementia Carers in the St George Area" 1994 (1000 clients) "Laminectomy – A Patient's Guide"
<b>University Western Sydney:</b> "The usage of palliative care equipment in the community" "The comparison of frequently purchased equipment in the community including cost, features, aesthetics" 2003
<b>DVA:</b> "DVA Building Guidelines for Persons with a Disability". 2000 & 2007 Co-Author "Occupational Therapy Manual for Service Providers to DVA". 1996-2007 Co-Author "Scooters & EWCS". Balancing safety with independence
<b>NSW Health:</b> "Enable LTCS Guidelines for the prescription of a seated wheelchair or mobility scooter". (Adviser)
<b>NSW Health:</b> "Hip Replacement: A Patient's Guide" 1988/1989
<b>UNSW:</b> "Cost-Effectiveness of Ramps" Clearing House, 2010/2011
<b>UNSW:</b> Consultant to fact Sheets via Committee from 2007 to 2015

NB Over the years, Susan Dinley was also actively involved in data collection, assessments and reviews for a range of clinical areas that has been shared with funding bodies. These have not been listed.

## CONTINUING PROFESSIONAL EDUCATION

Course	Year	Location/duration
"Back Care"	1986	RSSH (5 days)
"National Continence Seminar"	1987	Sebel Town House, Sydney (1 day)
"Lower Extremity Prosthetics"	1988	RSSH (10 days)
"Seating and positioning for people with a disability"	1989	RSSH Rehabilitation Engineering Department (3 days)
"Arthritis Education Program"		Arthritis Foundation, Bankstown Hospital (3 days)
"AIDS"		Conference Update Albion Street Centre, Sydney (1 day)
"Letter, Report & Submission writing"		ESAHS (2 days)
"Questionnaires & Surveys"		ESAHS (2 days)
"Negotiating Skills"		ESAHS (2 days)
"Supervision in Action- A Course for Managers"		SHARE (6 days)
"Train the Trainers"		ESAHS (5 days)
"Bereavement"		St John of God Hospital (1 day)
"Budgeting & Financial Planning"	1990	ESAHS (1 day)
"Discharge Planning"		ESAHS (1 day)
"Health Workers Management Workshop"		RPAH (2 days)
"ACRM Conference"		Alice Springs (4 days)
"WFOT Congress"		Melbourne (5 days)
"Australian Casemix Conference"		Brisbane (4 days)
"OH&S"		SSAHS (4 days)
"Orthopaedic Surgery & Rehabilitation"	1991	Mt Wilga Hospital (1 day)
"Orthopaedic Surgical Techniques"		St George Hospital (1 day)
"20/20 Spreadsheets"	1992	SSAHS (1 day)

<b>"Outcome Measures for Rehabilitation &amp; Geriatric Services"</b>		RPAH ( 2 days)
<b>"ACRM Conference"</b>		Melbourne (3 days)
<b>"Occupational Therapy Management Workshop"</b>		Westmead (2 days)
<b>"Staff Selection &amp; Recruitment Certificate".</b>		SSAHS (2 days)
<b>"Middle Management Course"</b>		St George Hospital (3 days)
<b>Burns &amp; Lymphoedema Management"</b>		Sydney (1 day)
<b>"Functional Independence Measure FIM Training Course"</b>	1993	St George Hospital (1 day)
<b>"Casemix &amp; Statistics"</b>		POWH (1 day)
<b>"Casemix Costing"</b>		SSAHS (1 day)
<b>"Occupational Therapy Management Workshop- Casemix &amp; Statistics"</b>	1994	Royal Ryde Hospital (1 day)
<b>"Home Modifications workshop"</b>	1995	ILC (1 day)
<b>"Motorised Vehicles"</b>		ILC (1 day)
<b>"Equipment for Severely Disabled Persons"</b>		ILC (1 day)
<b>"Private Practice Forum"</b>		ILC (1 day)
<b>"Medico – Legal Report Writing"</b>		NSWOTA (1 day)
<b>"Access"</b>	1996	Orange (3 days)
<b>"Private Practice Forum"</b>		NSWOTA (1day)
<b>"Access to Existing Buildings"</b>	1997	State Library (1 day)
<b>"Medico-Legal Reports for OTs"</b>	1997	Annie McClusky, ½ day
<b>"Private Practice Forum"</b>	1997	AAOT-NSW, (1day)
<b>"Medico- Legal Report Writing"</b>	1997	AAOT-NSW & Representatives from the Law Society (1 day)
<b>"Moot Court for OTs"</b>	1998	Supreme Court
<b>"Home Modifications Workshop: Advanced"</b>	1999	ILC (1day)
<b>"Pressure Care"</b>	2001	ILC (1 day)
<b>"Scooters"</b>		ILC (1 day)
<b>"EWC"</b>		ILC (1 day)
<b>"Aged Care Legalities"</b>		(1/2 day)
<b>"Medico-Legal Workshop"</b>		(2 days)
<b>"Aged Care Conference"</b>	2002	Sydney (1 day)
<b>"Pressure Care"</b>		(1 day)
<b>"Anxiety Disorders"</b>		(1 day)
<b>"Driving Assessments"</b>		(2 Hours)
<b>"Seating"</b>		GTK (1 day)
<b>"Homefront &amp; Falls Prevention"</b>		DVA (1/2 day)
<b>"Aged Care Workshop"</b>		Concord Hospital (1/2 day)
<b>"NSW OT Conference"</b>		Sydney (2 days)
<b>"PTSD &amp; Litigation"</b>		Sydney (1 day)
<b>"Medico- legal Workshop"</b>		Sydney (2 days)
<b>"Spinal Cord Injury Management:</b>	2004	Sydney (1 day)
<b>"Functional Measurement with MAA"</b>		Sydney (1 day)
<b>"Psychiatry following Trauma"</b>		Sydney (1 day)
<b>"Outcome Measures"</b>		USWS (1 day)
<b>"Personality Disorders following Trauma"</b>	2005	Sydney (1 day)
<b>Architecture and the Disabled</b>		MBA Sydney (3 hrs)
<b>Legal Implications and the Law</b>	2006	Lexus Nexus (1.5 days)
<b>Aged Care</b>		POWH (1 day)
<b>Motor Neurone Disease</b>		Sydney (1 day)
<b>WFOT Conference, 2006</b>		Sydney (1 day)
<b>Professional Certificate in Accessible Buildings</b>	2007	ILC, Sydney (4 days plus project)
<b>Epidermylosis Bullosa (EB)</b>		St George Hospital (1 day)
<b>Upper Limb Amputations</b>		POWH (2 days)
<b>Outcome Measures MAA</b>		MAA, Sydney (1 day)

<b>LTCS Environmental Modifications</b>	2008	LTCS, Sydney (1 day)
<b>LTCS General</b>		Liverpool Hospital (1 day)
<b>FIMS</b>		AROC, Sydney (1 day)
<b>Level 2, Home Modifications</b>		Sydney (1 day)
<b>FIMS</b>	2009	AROC, Sydney (1 day)
<b>Pressure mattresses &amp; cushions</b>		ILC, Sydney (1 day)
<b>MAA</b>		MAA, Sydney (1 day)
<b>Legally Speaking: NSW HM&amp;MS</b>		Sydney (1 day)
<b>NSW &amp; ACT Conference</b>		Sydney (2 days)
<b>LL &amp; UL Amputees</b>	2010	POWH (1 day)
<b>Trauma, Anxiety &amp; Depression</b>	2011	Balmain
<b>Inaugural National Conference NSW HM&amp;MS</b>	2012	Sept 2012 (2 days)
<b>Driver Re-Training</b>		Sept/Oct 2012 (10 days)
<b>Driver Re-Training: HD</b>	2013	March (2 days)
<b>FIM</b>		March (1 day)
<b>Advanced Assessment &amp; Report Writing Medico-Legal</b>		May (1 day)
<b>Aust OT Assoc Conference</b>		July (3 days)
<b>Systematic Review Workshop, SA</b>		July (1 day)
<b>Access Consultant</b>		September (4 days)
<b>Medico-legal</b>		August (1 day)
<b>Smart Home</b>		August (1 day)
<b>Explain Pain</b>		December (1 day)
<b>Connect</b>	2014	ILC, Sydney (1 day)
<b>LTCS Home Modifications</b>		Parramatta (1 day)
<b>Goal Setting</b>		Workcover (1 day)
<b>MOHO Mental Health assessment tools</b>		ACT (1 day)
<b>ASSBI – Workshop</b>		Sydney (1 day)
<b>Occupational Therapy: A life In practice Conference</b>		Sydney (1 day)
<b>NSW Access Consultant's Network</b>	2014	September(1day)
<b>PTSD</b>	2014	November 2014 (1 day)
<b>PRPP Assessment</b>	2015	February 2015 (5 days)
<b>Cognitive Behaviour Therapy and Pain</b>	2015	March 2015 (Webinar 1 hr)
<b>CPS, RSD &amp; CRPS</b>	2015	April 2015 (Webinar)
<b>Dementia</b>	2015	May 2015 (4 hrs)
<b>Fibromyalgia</b>	2015	May 2015 (Webinar 1 hr)
<b>Managing Back Pain</b>	2015	June 2015 (Webinar 1 hr)
<b>PTSD &amp; CPTSD (2 days)</b>	2015	November 2015 (16 hours)
<b>PRPP Interventions (4 days)</b>	2016	February 2016 (32 hours)
<b>National Home Modifications Conference</b>	2016	April 2016 (16 hours)
<b>National Home Modifications review panel</b>	2016	September 2016 (8 hrs)
<b>UL anatomy revision, function and assessment</b>	2016	August 2016 (8 hrs)
<b>Vehicle Modifications</b>	2016	October 2016 (8 hrs)
<b>BPD</b>	2017	BPD Workshops (16 hrs)
<b>Driving &amp; Mental Illness</b>	2018	OTA Webinar 11/5/2018 (1 hr)
<b>Medico-Legal Work and Protection</b>	2018	OTA Webinar 3-part series: May 2018 (4.5 hrs)
<b>BPD, PTSD and other mental illnesses</b>	2018	OTA Webinar, July 3 hrs
<b>Musculoskeletal and Anatomy Updates</b>	2018	Newington, 16 hrs

NB Many courses are attended during conferences. These are not listed. They can be provided upon request.

## PROFESSIONAL PRESENTATIONS

- NSW Health Departments
- University of Sydney, University Western Sydney, University of NSW, Charles Sturt University, Australian Catholic University.
- Conferences including: RSSH Amputee Conference, ACRM Conference, World OT Conference and ISPO
- Professional conferences

Title	Year and Organisation
<b>“An Open &amp; Shut Case” A work experience program for physically disabled adolescents.</b>	1984: Westmead OT Department; RSSH OT Dept; CCHS Staff; Sydney Town Hall For “Disability Week”.
<b>“The ADL Management of a bilateral Upper Limb Amputee”</b>	1987: ACRM; Manning District Hospital, Taree: Bushland Nursing Home, Taree. 1988: RSSH OT Dept; CCHS. 1989: CCHS; RSH Amputee Conference.
<b>“Fast Tracking of Fractured Neck of Femur Patients”</b>	1988: RSSH OT Students. 1990: ACRM Conference, Alice Springs; Aged Care Forum, St George Hospital; Orthopaedic Forum St George Hospital; WFOT Conference, Melbourne
<b>“The ADL Needs of a Client Suffering a Hemipelvectomy”</b>	1989: CCHS
<b>“The ADL Needs of a Client Suffering an Upper &amp; Lower Extremity Amputation”</b>	1989: CCHS
<b>“Incontinence and Occupational Therapy”</b>	1987-1989: RSSH; CCHS
<b>“The Impact of Cost Centres on The OT Service Budget at the St George Hospital”</b>	1990: RPAH OT Dept; PSA House.
<b>“Managing an Occupational Therapy Budget”</b>	1991: OT Management Meeting
<b>“The ADL Needs of The Lower Limb Amputee”</b>	1991: Aged Care Forum, St George Hospital; Vascular Unit, St George Hospital. 1992: ACRM Conference, Melbourne 1993: Vascular Dept, St George Hospital.
<b>“Casemix and Occupational Therapy Statistics”</b>	1994: OT Management Conference, Royal Ryde Hospital.
<b>“DVA’s Policies and Procedures Pertinent to OT Service Providers”</b>	1995 – current: State Wide 1996: “Access” Orange. 2000: “State Wide HM&MS”, Sydney.
<b>“Medico – Legal Report Writing for OT’s”</b>	2000 & 2007: Central Coast AHS
<b>“Falls Prevention”</b>	2001: ACT
<b>“Private Practice Forum”</b>	2002- Current: DVA
<b>“Hop, Skip &amp; a Jump”</b>	2002: NSWOT Association Conference
<b>“Driving safely using a Scooter”</b>	2002: NSWOT Association Conference; 2007: Gosford Hospital 2013, Queensland Roads
<b>“DVA’s RAP Procedures”</b>	2003- 2014: State-wide
<b>“Court Appearances”</b>	1998, 2002, 2005, 2008, 2014 to 2018. Verbal consultant to legal profession both state-wide and interstate. (Supreme Courts, District Courts, Family Law Courts, AAT etc)
<b>“Safe use of MMDs”</b>	2013: Brisbane

<b>“As Far as the Crow Flies” – a medico-legal and environmental report</b>	2016: Canberra
<b>“Presenting in a Conclave or Court”</b>	2016: NSW OT Association
<b>“Applying code of Ethics and Conduct as an OT”</b>	2018: May 2018

